



# Accident Management

132 572

## Reporting the accident

- Call LeasePlan on 132 572
- Our experienced operators will guide you through the next steps

# What to do in the event of an accident.

## No matter whose fault it is, make sure you:

- Make the scene safe. If emergency services are required or someone is injured, call 000.
- Exchange details with the other driver(s), including driver's licence, address, vehicle registration and contact numbers.
- Record details of any witnesses, including name and contact numbers. If possible take photos of vehicle damage and accident scene.
- Do not admit liability.

## If your vehicle is too damaged to drive:

- Call LeasePlan on 132 572 (option 1, then option 2) to arrange emergency towing.
- Your vehicle will be towed to an Authorised Repairer in your area.
- Important - Do not sign the authority to tow form unless it has the same address as advised by our telephone operators.

